

CAPPS HR/Payroll
Required Maintenance
Date of Report: 10/24/17

Service/Support Request (SR) Information

SR #	Requesting Agency	Product	Impacts All Agencies	Module	Priority	Short Description	Long Description	Status; *=Updates
N/A	CAPPS	HR/Payroll	Y	ESS	Medium	Employee Self Service Provisioning Issues	There are a variety of issues related to provisioning employees with the correct roles at the time of hire and termination.	*System Test
950	CAPPS	CAPPS HR/Payroll	Y	TL Time and Labor	High	COMP balance negative due to sys adjustmnt	Employee COMP balance negative due to system adjustment to his COMP leave balance.	Monitoring will continue for 1 year
1082	CAPPS	HR/Payroll	N	HR	High	Modifications to the Hazardous Duty Functionality	Modifications are needed to the functionality in CAPPS for Haz Duty service: 1. Military LOA and LWOP must not adjust Haz Duty Service time comparable to log included in calculation of Prior state service; and, 2. Non-hazardous state service prior to 5/29/87 must not be included in Hazardous Duty service if the employee was not in a Haz Duty position that spans 5/29/87. Currently, the Grandfather Flag is automatically set to Y if the employee is in a Haz Duty position and prior non-haz duty state service is entered. The code that considers prior state service in conjunction with prior haz Duty service has been disconnected for now to prevent setting employees to Grandfathered when the statutory condition is not met; and, 3. Modify customization to use the prior haz duty table and allow inserts by agency users for all eligible haz duty service including non-hazardous State service provided the employee has prior haz duty service that spans 5/29/87; and, 4. Allow the insert and calculation of 1 day of prior Haz Duty Service comparable the online functionality and calculation of the State service Effdt for prior state service.	*In Work
1455	DPS	CAPPS HR/Payroll	Y	TL Time and Labor	Medium	Incorrect email notifications sent	User received a second incorrect email notification of time changed, when time was not changed. Please see attachment.	*In Work
1544	CAPPS	Talent Management	Y	Interfaces, Recruiting	Low	Recruiting Interface- issue with future date term	When a future dated termination is entered in CAPPS HR, the user interface tried to inactivate the termed employee before the effective date.	*Assessment
1026	CAPPS	CAPPS HR/Payroll	Y	HR Human Resources	High	Entering new position with incorrect SetID	When entering a new position, the user should not be allowed to choose the Business Unit XXXTX Core SetID. It should give a fatal error and not allow to proceed further. The sub-page (Position & Reporting) needs to be made multi tenant and only bring up the agencies Business Unit associated with the user.	*Rework
3784	CAPPS	HR/Payroll	Y	TL	Medium	ERS Leave Balance Interface	ERS Leave Balance Interface not adding back ANLVO TRC and Archive File CAPPS HR/Payroll User	*System Test Group Meeting 10/25/17

Service/Support Request (SR) Information

SR #	Requesting Agency	Product	Impacts All Agencies	Module	Priority	Short Description	Long Description	Status; *=Updates
3889	CAPPS	HR/Payroll	Y	HR	High	Clean up on State and Haz Duty Service Dates	SR3595 will address a customization to update the State Service Date and the Haz Duty Service Date when inserting prior state service or prior hazardous duty service after an employee has been terminated. After the fix for SR 3595 was migrated to Production, clean up is required for existing production data for the previously converted terminated employees with prior state service and/or prior HAZ duty service rows, as well as current employees in Production who have terminated since Go-live.	*Pending Prod Migration
4091	CAPPS	HR/Payroll	Y	HR	High	Merit edit issue	When a merit increase is entered in Core and the employee's jobcode is on Salary Plan A, CAPPS will not allow the salary to decrease or stay the same, but will allow the salary to increase by less than \$30 for a full-time employee. If the merit being entered in Core is for an employee with a jobcode on Salary Plan B, CAPPS allows the salary to decrease or stay the same. This does not comply with statute and/or payroll policy. When the merit increase is entered in Manager Self Service, the correct edits are being issued and the merit cannot be saved if the salary is decreasing, staying the same or not increasing by the amounts (minimum of \$30 on Salary Plan A or a \$0.01 if Salary Plan B). In addition, in some cases the merit increase can exceed the maximum for the salary grade. This issue was found during image upgrade testing.	*Rework
4126	CAPPS	HR/Payroll	Y	HR, TL	High	FMLA events at prior agency used at current agency	When an employee worked at a CAPPS agency and had unexpired FMLA events and terminates and begins working at another CAPPS agency, the FMLA Event ID opened at the old agency can be entered on the timesheet at the their new agency.	*Rework
4466	CAPPS	CAPPS HR/Payroll	Y	PY Payroll	High	2018 Tax Updates	Apply 2018 Tax Updates. These changes are necessary to comply with Federal tax laws.	*Assigned
4663	CAPPS	HR/Payroll	Y	Payroll	High	FY18 - Savings Incentive Program	SB 132 was enacted by the 85th Legislature that will require the creation of a new earnings to be used by agencies for payment of savings incentive bonuses to employees.	*In Work
5420	CAPPS	HR/Payroll	N	HR	High	Employee Load process	Multiple issues with the employee load process (currently used for loading State Active Duty employees at TMD.	*In Work
5718	CAPPS	HR/Payroll	Y	TL, HR	High	Emergency Leave Query	A few fixes to the existing Emergency Leave Query	*In Work

Service/Support Request (SR) Information

SR #	Requesting Agency	Product	Impacts All Agencies	Module	Priority	Short Description	Long Description	Status; *=Updates
5953	CAPPS	Talent Management	Y	Recruiting	High	Wrong URL in WorkIn Texas	The URL that we are appending to the front of the Job Description in PROD in our interface to WIT for the Requisitions, has the "stgcapps.taleo." In the URL and it should be "capps.taleo", and back in July we had asked Accenture to fix it, and it appears to have come back. This is a Production Fix and is urgent because it redirects the candidates to the wrong environment where the Req does not exist.	*Assigned